

## STAFF PROFILE—BETTY HARDISTY

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Betty Hardisty joined the NWT Housing Corporation ten years ago, taking up the mantle of Program Advisor for our Nahendeh District Office.

In her previous life, Betty worked across the GNWT for the Departments of Health and Social Services, Finance, and Public Works, and in Economic Development with the Department of Education, Culture and Employment. Prior to working for the GNWT, Betty worked for the Government of Canada for four years in Administrative Services.



Interacting with clients and teamwork are Betty's favourite areas of work within the Corporation. "We always work as a team to resolve issues and work to help clients understand the policies of the NWTHC. There is a degree of challenge for me in using my South Slavey language in working with clients. When they walk into the office, they are usually shy and quiet and look like they are out of their comfort zone. Right away I say in my language, "How can I help

you?" and that I can speak their language. They tell me after we talk that being able to use their own language with me made them feel more welcome and at ease knowing I could understand them and them me, instead of them struggling to be understood in English."

One of the aspects that Betty helps build, is the teamwork and positive work environment of her office. "There's never a dull moment in our office when I come to work as a Program Advisor every day. Overcoming obstacles and challenges as a team is one of the things I enjoy most, because being a part of a strong team makes it so that I never feel alone in doing my work. Good teamwork and having a good Supervisor make a big difference and contribute to my positive experience and enjoyment of working well together in our office. This is what is outstanding for me in experiencing the joys of working in our Nahendeh District office."

After thirty years of working for government, both GNWT and federal, Betty is planning to retire in the near future. Although Betty's departure will be a major loss of corporate knowledge when she goes, she is working to ensure that staff are trained to take over her position when she retires.

Betty says that she'll still be a part of the community, and has no plans to leave the Nahendeh area. "I'll be staying in Fort Simpson and plan to spend more time with my family, enjoy life at the cabin and travel. I hope I can still be a resource by offering my knowledge, experience, and wisdom to the NWTHC after I retire."